

**Persidangan Pengurusan Kementerian
Kesihatan Malaysia 2015
“Transformation Towards Better Healthcare :
ICT an Accelerator”**

**Spearheading ICT for Healthcare
Service Transformation**

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12 Disember 2015**

PUBLIC SECTOR ICT - 11th MP STRATEGIC FOCUS

Citizen Centric Online Services



Centralised & Shared ICT Services



Digitalisation of Services



Public Sector Cyber Securities



Open Innovation via Open & Big Data



Public Sector Enterprise Architecture



DIGITAL GOVERNMENT?

Uses the optimal mix of **technologies, electronic channels of communication and engagement** to improve citizen satisfaction in service delivery, enhance economic competitiveness, forge new levels of engagement and trust, and increase productivity of public services

Source: Accenture (2014)



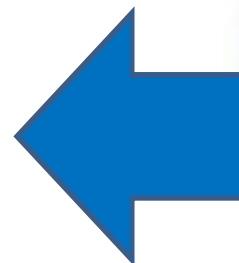
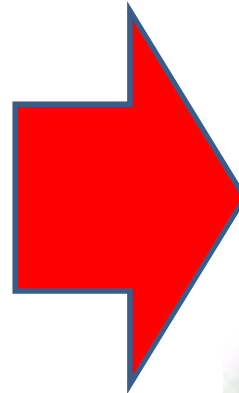
NBOS

STRATEGI LAUTAN BIRU KEBANGSAAN



**High Impact,
Low Cost,
Rapid Execution &
Sustainable
Initiatives**

**Safe, Cost-Effective,
Consumer-Friendly &
Efficient Care Service**



**TRANSFORMATION
AND SERVICE REDESIGN**

**Healthcare Service
Transformation
(Digitally Transformed)**

